

General Osteopathic Council

Making a complaint about the GOsC

Complaint and declaration form

The leaflet ***Making a complaint about the GOsC*** sets out the relevant procedure. Once you have read that leaflet, and decided you wish to proceed with a complaint, please help us by providing the following information:

Your details	Making the complaint on behalf of somebody else
Your name	I am making this complaint on behalf of
Your address	Their address
Your home phone number	Their telephone number
Your work phone number (If you have one)	What is your relationship to them?
Your email address (If you have one)	Do they know you are making a complaint for them?
	☐ Yes ☐ No
Do you have any special requirement for us when communicating with you?	

Complaint Details

Is this an original complaint or a follow-up to a reply you were not satisfied with? Please tick

- ☐ Original complaint
-
- ☐ Follow-up to a reply you were not satisfied with

Please provide a clear description of the complaint and who has been involved so far. What would you regard as a satisfactory outcome/how can we help sort things out for you? *Please continue on an extra sheet if if you need to.*

[illegible]

Help

If you would like to discuss any part of your complaint before sending this form or would like help with completing it, please telephone 020 7357 6655 x256 and ask for Ben Chambers.

Declaration

I declare that the information I have given is true and accurate.

Signed: _____

Date: _____

If you are making this complaint for another person, please ask them to sign to show that they know the complaint is being made for them, they know about the procedures that will be followed and that they give their permission to this.

Signed: _____

Date: _____

Checklist

Thank you for completing this form. Now, please make sure you have:

☐ Given as many details as you can about your complaint, together with any supporting papers and documents.

☐ Completed all sections of this form.

☐ Kept a copy of this completed form for your records.

☐ Read carefully and signed the declaration.

Please send this form to:

Corporate Complaints
General Osteopathic Council
Unit A
Arc House
82 Tanner Street
London SE1 3GN

Email: corporatecomplaints@osteopathy.org.uk
