

Clearing Science Direct cookies

There is an issue with access to IJOM and the other research journals. It appears to be connected with cookies placed by the Science Direct website. When you get to the IJOM Plus journals page on the o zone at <https://members.osteopathy.org.uk/research-journals/journals/> you can only access the first journal you click on. When you try to go to another journal you can't access it and you eventually get a 504 (Timeout) error message.

Elsevier, the journal publisher, is trying to fix this issue. The problem seems to be connected with Science Direct cookies and Elsevier have advised us of a temporary workaround. If you clear Science Direct cookies from your browser before trying to access a second and each subsequent journal, you should be able to access the journal.

Here are instructions for clearing Science Direct cookies in three popular browsers.

In Chrome

Top right click on column of three dots

Click on Tools or More tools

Then click on Clear browsing data

Adjust the time range, then click Clear

Firefox

Upper right, click 3 horizontal menu bars

Then click on Options and then Privacy and security

Scroll down to Cookies and site data

Then Click on Clear data

Microsoft Edge

Top right >Settings

Under Clear browsing data click Choose what to clear

Then select Cookies and Browsing history and click on clear