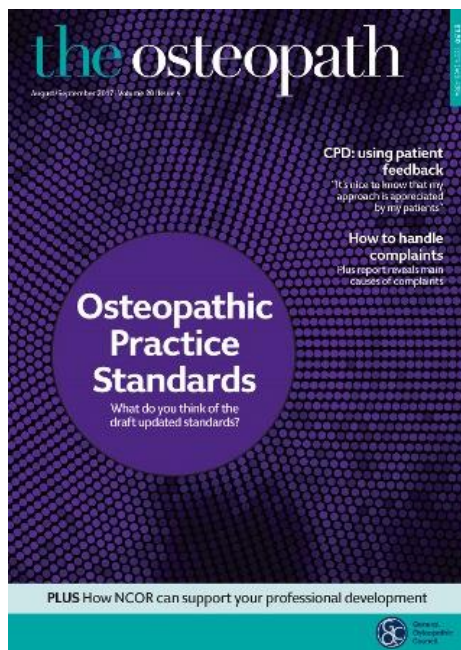




General  
Osteopathic  
Council

**GOC bulletin**

August 2017



### **CPD: using patient feedback plus handling complaints**

In the August/September The Osteopath:

- Osteopath, Maria Hayes, writes about the benefits of patient feedback
- Improving communication and handling complaints
- All you need to know to help you respond to the Osteopathic Practice Standards consultation

Read The Osteopath magazine at:

[www.gosc.org.uk/theosteopathmagazine](http://www.gosc.org.uk/theosteopathmagazine)

### *Watch video and share your views on draft updated OPS*

Why are we updating the Osteopathic Practice Standards? (OPS)? Watch this short [video](#), featuring the GOC's Chief Executive, Tim Walker, to find out. Then share your views on our easy-to-use [OPS consultation website](#) and remember, you may count this towards your CPD.



**OPS focus group: recommend a patient**

**Final chance to have your say on Rule 8 guidance**



Do you know any patients who would like to take part in a focus group as part of the consultation on the revised Osteopathic Practice Standards (OPS)? It will take place in London on 14 September, 6-7.30pm, with expenses paid and a £25 retail voucher as a thank you. Email: [Stacey Towle](mailto:Stacey.Towle)



Our consultation on guidance for [consensual disposal](#) - Rule 8, which allows fitness to practise cases to be concluded by agreement, without going to a full hearing - is closing next Monday 4 September. Please read the practice note and share your views now, in our short online [consultation](#).



### *Come to regulation conference*

[The Professional Regulation: Reflecting Back, Moving Forward conference](#) will take place at the Edinburgh International Conference Centre (EICC) on 30 October 2017. The GOsC will have a stand and Chief Executive, Tim Walker, will present initial findings from the [Values project](#). It's free to attend the conference and booking will open soon.

### **Sign up for free events on changes to data protection for health professionals**

The Information Commissioner's Office (ICO) is running [free events for SMEs in the health sector](#) covering the basics of data protection both now and changes under the new General Data Protection Regulation (GDPR), which come into effect in the UK from 25 May 2018. You can also:

- watch a recorded [webinar for small organisations in the health sector](#)
- call the free helpline on 0303 123 1113
- use the [ICO live chat service](#)



### *The GOSc to speak about new CPD scheme at iO's 2017 Convention*

Steven Bettles, GOSc's Policy Manager and a practising osteopath, will speak about the new CPD scheme at the [Institute of Osteopathy's \(iO\) 2017 Convention](#), which takes place 20-22 October, in London.

### **BSO will have new name:**

The British School of Osteopathy has been granted University College title and will be known as the [University College of Osteopathy](#) from 18 September 2017.



### **Is your CPD due?**

If you renew your registration in **November**, you must submit your CPD annual summary form to us by **Saturday 30 September 2017**. The quickest and easiest way to do this is online via the [My CPD](#) section of the **o** zone. To check when your CPD is due, see page 12 of the [CPD guidelines](#).

### **Osteopaths are welcome at GOSc's PAC and Council meetings**

The [GOSc's Policy and Advisory Committee \(PAC\)](#) will meet on **Tuesday 10 October** and [the Council](#) will meet on **Wednesday 1 November**. The agenda and papers are usually available online a week before meetings. If you'd like to attend, please email [Marcia Scott](#) or call her on 020 7357 6655 x246.

*The GOSc is a registered charity in England and Wales (1172749)*

