

Allegation

Conduct

Failure to communicate effectively
Communicating inappropriately
Failure to treat the patient considerately/politely
Failure to obtain valid consent - no shared decision making with the patient

Breach of patient confidentiality
Data Protection - management/storage/access of confidential data

Failure to maintain professional indemnity insurance
Failure to act on/report safeguarding concerns

Conducting a personal relationship with a patient
Sexual impropriety

Failure to protect the patient's dignity/modesty
Failure to comply with equality and anti-discrimination laws
No chaperone offered/provided

Dishonesty/lack of integrity in financial and commercial dealings
Dishonesty/lack of integrity in research
Fraudulent act(s) - e.g. Insurance fraud
Exploiting patients – e.g borrowing money, encouraging large gifts, charging inappropriate fees, pressurising patients to obtain services for financial gain

Forgery – providing false information in reports
Forgery - providing false information in research
Forgery - providing false information in patient records
False/misleading advertising

Disparaging comments about colleagues
Business dispute between Principle and Associate osteopaths
Business dispute between osteopaths
Business dispute between osteopath and other

Unclean/unsafe practice premises
Not controlling the spread of communicable diseases
Non-compliance with health and safety laws/regulations

Clinical care

Inadequate case history
Inadequate examination, insufficient clinical tests
No diagnosis/inadequate diagnosis
No treatment plan/inadequate treatment plan
Failure to refer
Inappropriate treatment or treatment not justified

Forceful treatment
Treatment administered incompetently
Providing advice, treatment or care that is beyond the competence of the osteopath
Treatment causes new or increased pain or injury
Failure to maintain adequate records
Value for money
Termination of Osteopath/Patient relationship

Criminal convictions

Common assault/battery
Actual/Greivous Bodily Harm
Public Order offence (e.g. Harrassment, alarm or distress, Riot, Violent disorder, Fear or provocation of violence, Drunken and disorderly, and Racially aaravated offences)
Manslaughter/murder (attempted or actual)
Driving under the influence of alcohol/drugs
Drug possession/dealing/trafficking
Conspiracy to supply
Sexual assaults
Child pornography
Rape

Complaint relating to adjunctive therapy

Acupuncture
Applied Kinesiology
Naturopathy