



General  
Osteopathic  
Council

General Osteopathic Council

## **Publication Scheme**

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**General Osteopathic Council**

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The GOC is a charity registered in England and Wales (1172749)

email: [info@osteopathy.org.uk](mailto:info@osteopathy.org.uk) [osteopathy.org.uk](http://osteopathy.org.uk)

## General Osteopathic Council Publication Scheme

### Introduction

Under the Freedom of Information Act 2000, we must adopt and maintain a 'publication scheme' so that information can be made routinely available to the public.

We make information available to the public as part of our normal business activities, and this is also a requirement under the Act.

The General Osteopathic Council (GOsC) has adopted the **model publication scheme** for public authorities approved by the Information Commissioner. The model scheme sets out our obligations with regard to publishing and providing information and describes the kinds (classes) of information we should make available.

You can see the model publication scheme on the [Information Commissioner's website](#).

Further information about your rights under the Freedom of Information Act is also available on the Information Commissioner's website.

Our publication scheme also follows the Information Commissioner's recommendations for the specific types of information that health regulators are expected to publish and make available in each of the classes defined in the model publication scheme. These expectations are set out by the Information Commissioner in a **definition document**.

You can see the definition document for healthcare regulators on the [Information Commissioner's website](#).

### The types of information we provide

We provide the following types of information:

- 1. Who we are and what we do**

Organisational information, structures, locations and contacts

- 2. What we spend and how we spend it**

Financial information relating to projected and actual income and expenditure and financial audit

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### 3. What our priorities are and how we are doing

Strategies and plans, performance indicators and reviews

### 4. How we make decisions

Decision making processes and records of decisions

### 5. Our policies and procedures

Current written protocols, policies and procedures for delivering our services and responsibilities

### 6. Lists and registers

Any information we are currently legally required to hold in publicly available registers, including the Statutory Register of Osteopaths.

### 7. The services we offer

Information about the services we offer, leaflets and guidance produced for the public and businesses. Details of the services for which we are entitled to recover a fee together with those fees.

## How to get information

Most of the information in our publication scheme is available to read or download from our website. If certain information is not available on the website, the guide to information (see the **Guide to information** section below) explains how you can obtain it.

If the information you require is not included in the publication scheme, you can request it using [the FOI Request Form](#), by post or email to:

Director of Fitness to Practise  
FOI Act Information Requests  
General Osteopathic Council  
Osteopathy House  
176 Tower Bridge Road  
London SE1 3LU

email: [foirequests@osteopathy.org.uk](mailto:foirequests@osteopathy.org.uk)

Most of the information is free, but we may make a charge for particular items. This is indicated in the guide to information (see the **Guide to information** section below) and we will let you know of any relevant charges when we reply to your request. Please also see the section below called **Publication scheme charges**.

We are committed to ensuring the accessibility of all the information we produce. For those without access to the Internet, or who would prefer to receive paper copies of website pages or documents that are downloadable from the website, we will

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supply single paper copies free of charge. Requests should be made to the Osteopathic Information Service on 020 7357 6655 x242; email: [info@osteopathy.org.uk](mailto:info@osteopathy.org.uk).

We will accommodate requests for translations into other languages and for documents in other formats, such as large print, wherever possible. Such requests should be made to the Osteopathic Information Service on 020 7357 6655 x242; email: [info@osteopathy.org.uk](mailto:info@osteopathy.org.uk).

### Publication scheme charges

Information in our publication scheme is normally available free of charge. Most of the information in the scheme is freely available on our website. Single print-outs of website pages, if required, will be normally be made available free of charge.

Single copies of most of our printed publications are available to the public free of charge and can be ordered from the Osteopathic Information Service on 020 7357 6655 x242; email: [info@osteopathy.org.uk](mailto:info@osteopathy.org.uk). Where single copies are charged for, or the information is available from elsewhere in the GOsC, we indicate it in the guide to information.

We may make charges for:

- producing multiple copies in paper or other formats;
- certain hard copy publications;
- postage.

We charge for a public version of the transcript of a fitness to practise hearing to be made (free copies are only supplied to parties to the hearing). Depending on the redactions and editing that may be required, costs can vary, but start from £2.00 per page and include postage and packing for hard copies. We can give quotations on request and will need payment in advance.

We will let you know how much this will cost when you request the information and we may ask you for payment in advance.

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### Guide to information

As part of our publication scheme we provide a guide to the information we publish, which includes how each document can be obtained and whether there is any charge for it. Most information is available on our website, unless otherwise stated in this guide, and links to the relevant section of the website or to a specific document are included below.

If you would like any information or documents in a different format contact us on email: [info@osteopathy.org.uk](mailto:info@osteopathy.org.uk) or phone: 020 7357 6655 x242.

<b>1. Who we are and what we do</b>			
<b>Information</b>	<b>Format of information</b>	<b>Who to contact</b>	<b>Cost</b>
<a href="#">List of key GOsC functions and contact details and organisation chart</a>	Website		Free
<a href="#">Members of the General Osteopathic Council</a>	Website		Free
<a href="#">Members of General Osteopathic Council committees</a>	Website		Free
<a href="#">List of GOsC registration assessors</a>	Website		Free
<a href="#">List of GOsC return to practice reviewers</a>	Website		Free
<a href="#">Our work: the role of the GOsC</a>	Website		Free
<a href="#">How we work: the structure of the GOsC</a>	Website		Free

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<a href="#">Protection of the title 'osteopath'.</a>	Website		Free
<a href="#">GOsC Corporate Governance Handbook for Council Members</a>	Website		Free
<a href="#">Terms of reference for committees</a> (Included in the supporting documents for the Governance Handbook)	Website		Free
<a href="#">Information relating to the legislation relevant to GOsC functions</a>	Website		Free
<a href="#">Osteopathy course review reports, Privy Council Recognised Qualification Approval Orders and letters and associated conditions</a>	Website (reports from 1 January 2008)  Paper copies of reports prior to 1 January 2008 available on request	Education, Standards and Development <a href="mailto:standards@osteopathy.org.uk">standards@osteopathy.org.uk</a>	Free  Free
<a href="#">Recruitment information and vacancies</a>	Website		Free
Sample GOsC employment contract with standard terms and conditions	Paper copy on request	Human Resources Manager, <a href="mailto:hr@osteopathy.org.uk">hr@osteopathy.org.uk</a>	Free

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<b>2. What we spend and how we spend it</b>			
<b>Information</b>	<b>Format of information</b>	<b>Who to contact</b>	<b>Cost</b>
<a href="#">Audited financial statements, included in the annual report.</a>	Website		Free
<a href="#">Remuneration rates and expenses payable to members of Council, committees and fitness to practise panels</a>	Website		Free
<a href="#">List of expenses paid to members of Council, committees and fitness to practise panels and other non-executives</a>	On website in annual report and accounts		Free
<a href="#">List of expenses paid to members of the senior management team</a>	On website in annual report and accounts		Free
<a href="#">Salaries of senior management team in £10,000 bands</a>	On website in annual report and accounts		Free
<a href="#">List of suppliers with contracts with a value of more than £25,000</a>	Website		Free

## General Osteopathic Council Publication Scheme

Information relating to contracts NB some contractual information may be confidential and therefore not released publicly	Paper copy	Head of Resources and Assurance <a href="mailto:finance@osteopathy.org.uk">finance@osteopathy.org.uk</a>	Photocopying charge may be made
<b>3. What our priorities are and how we are doing</b>			
<b>Information</b>	<b>Format of information</b>	<b>Who to contact</b>	<b>Cost</b>
<a href="#">Corporate plan</a>	Website		Free
Business plan	Paper copy	Head of Resources and Assurance <a href="mailto:finance@osteopathy.org.uk">finance@osteopathy.org.uk</a>	Free
<a href="#">Equality, Diversity and Inclusion Framework 2021-24</a>	Website		Free
<a href="#">Communications and Engagement Strategy</a>	Website		Free
<a href="#">Annual report</a>	Website		Free
<a href="#">Our performance: annual performance review</a>	Website		Free
<a href="#">Fitness to practise annual report</a> , including complaints statistics and the outcomes of hearings	Website		Free
<b>4. How we make decisions</b>			



## General Osteopathic Council Publication Scheme

<b>Information</b>	<b>Format of information</b>	<b>Who to contact</b>	<b>Cost</b>
<a href="#">Schedule of Council and Policy and Education Committee meetings</a>	Website		Free
<a href="#">Agendas and papers (public) for forthcoming Council and Policy and Education Committee meetings</a>	Website		Free
<a href="#">Minutes and past papers of Council meetings (public) (from 2007)</a>	Website		Free
<a href="#">Minutes and past papers of Policy Advisory Committee (from 2016)</a>			
<a href="#">Minutes and past papers of Policy and Education Committee (from 2020)</a>	Website		Free
<a href="#">Minutes and past papers of Education and Registration Standards Committee (from 2007)</a>			
<a href="#">Minutes and past papers of Osteopathic Practice Committee (from 2007)</a>			

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Agendas, papers and minutes of Council and Education and Committee meetings (public) meetings held before 2007	May be seen at the GOsC office by appointment	Council and Executive Support Officer <a href="mailto:council@osteopathy.org.uk">council@osteopathy.org.uk</a>	Free
<a href="#">Consultations held by the GOsC or conducted on behalf of the GOsC</a>	Website		Free
<a href="#">GOsC responses to others' consultations</a>	Website		Free
<a href="#">Findings of the Professional Conduct Committee and Interim Suspension Orders</a>	Website		Free
Transcripts of public Professional Conduct Committee hearings. NB these are only produced when requested by a party involved in the hearing or the Professional Standards Authority and a part or parts of the transcript might need to be redacted before release to anyone not involved in the hearing	Paper/electronic copy	Fitness to Practise Department, <a href="mailto:regulation@osteopathy.org.uk">regulation@osteopathy.org.uk</a>	Variable charge depending on the redactions and editing required (see p. 4) but from £2.00 per page plus p & p for hard copies. (Free for parties involved in the hearing)

## General Osteopathic Council Publication Scheme

<a href="#">Appeals tribunals: notice of decisions</a>	Website		Free
Appeals tribunals: transcripts of proceedings held in public	Paper copy	Fitness to Practise Department, <a href="mailto:regulation@osteopathy.org.uk">regulation@osteopathy.org.uk</a>	Variable charge depending on the redactions and editing required (see p. 4) but from £2.00 per page plus p & p for hard copies. (Free for parties involved in the hearing)
<a href="#">Indicative sanctions guidance for the Professional Conduct Committee</a>	Website		Free
<a href="#">Conditions of practice order guidance for the Professional Conduct Committee</a>	Website		Free
<a href="#">Investigating Committee decision making guidance</a>	Website		Free
Concluding a case without a hearing (Rule 8): <a href="#">PCC Practice Note, guidance for registrants and flowchart</a>	Website		Free

## General Osteopathic Council Publication Scheme

<a href="#">Guidance on Interim Suspension Orders</a>	Website		Free
<a href="#">Recognition of osteopathy qualifications</a>	Website		Free
<a href="#">Course review reports, Privy Council Approval Orders and associated conditions</a>	Website		Free
<a href="#">Joint Quality Assurance Agency and GOsC documentation on the GOsC Review for Recognised Qualifications.</a>	Quality Assurance Agency for Higher Education website		Free
<b>5. Our policies and procedures</b>			
<b>Information</b>	<b>Format of information</b>	<b>Who to contact</b>	<b>Cost</b>
<a href="#">Council Members' Code of Conduct</a>	Website		Free
Whistleblowing Policy (Corporate) p.56 <a href="#">Governance Handbook</a>	Website		Free
<a href="#">Equality, Diversity and Inclusion Policy and Action Plan</a>	Website (within the Equality, Diversity and Inclusion Framework 2021-24)		Free
<a href="#">Welsh Language Scheme (bilingual)</a>	Website		Free
Customer service: <a href="#">customer service commitment</a> ; <a href="#">making a</a>	Website		Free

## General Osteopathic Council Publication Scheme

<a href="#">complaint against the GOsC or a member of Council</a>			
<a href="#">Publication of hearings, findings and sanctions policy</a>	Website		Free
<a href="#">Policy on notification of fitness to practise investigations and outcomes</a>	Website		Free
<a href="#">Preparing for PCC hearings</a> (information for osteopaths on the fitness to practise process)	Website		Free
<a href="#">Fitness to practise policies and guidance.</a>	Website		Free
<a href="#">Procurement policy</a>	Website (within Governance Handbook)		Free
<a href="#">Gifts and Hospitality Policy</a>	Website		Free
<a href="#">Information requests charging policy</a>	Website		Free
<a href="#">Procedure for responding to information requests</a>	Website		Free
<a href="#">Data protection policy</a>	Website		Free
<a href="#">Information Governance Framework</a> and associated policies	Website		Free
GOsC Consultation Principles	Website		Free

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<b>6. Lists and registers</b>			
<b>Information</b>	<b>Format of information</b>	<b>Who to contact</b>	<b>Cost</b>
<a href="#">Statutory Register of Osteopaths</a>	Website		Free
<a href="#">Guidance on searching the online Register</a>	Website		Free
<a href="#">List of recognised qualifications</a>	Website		Free
<a href="#">Register of interests of Council and Committee members and senior members of staff</a>	Website		Free
<a href="#">Register of gifts and hospitality provided to board members and senior members of staff</a>	Website		Free
<b>7. The services we offer</b>			
<b>Information</b>	<b>Format of information</b>	<b>Who to contact</b>	<b>Cost</b>
<a href="#">What to expect from your osteopath</a> information leaflet for patients  <a href="#">Available in Welsh</a>	Website  Paper copy  Website Paper copy on request	Osteopathic Information Service 020 7357 6655 x242	Free  Single copy free; 25 copies £2.50 plus postage and packing
<a href="#">General information about standards of training and practice</a>	Website		Free

## General Osteopathic Council Publication Scheme

<a href="#">Osteopathic Practice Standards</a> Publication containing the GOsC standards of training and practice  <a href="#">Available in Welsh</a>	Website          Website		Free          Free
<a href="#">Updated Osteopathic Practice Standards</a> Published 1 September 2018, takes effect 1 September 2019  <a href="#">Available in Welsh</a>			
<a href="#">Osteopathic Practice Standards pocket guide</a>	Website  Paper copy		Free  Up to 10 copies free of charge

## General Osteopathic Council Publication Scheme

<a href="#">Information about our new continuing professional development (CPD) scheme for osteopaths</a>	Website		Free
<a href="#">CPD guidelines</a>	Website		Free
<a href="#">CPD Discussion Document</a> – a consultation document	Website		Free
<a href="#">CPD Discussion Document Consultation Analysis Final Report</a>	Website		Free
<a href="#">Making a complaint to the GOsC</a> (guidance to the public on making a complaint about an osteopath)	Website		Free
<a href="#">Information about the GOsC's fitness to practise process</a>	Website		Free
<a href="#">Hearings before the Professional Conduct Committee</a> (guidance for the public and press)	Website		Free
<a href="#">Guidance for witnesses at fitness to practise hearings</a>	Website		Free
Guidance note: Insurance requirements for osteopaths	Website		Free



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<a href="#">Notices of hearings in connection with complaints against osteopaths</a>	Website		Free
<a href="#">Information about training to be an osteopath</a>	Website		Free
<a href="#">Information about registering with the GOsC including information for individuals who qualified outside the UK</a>	Website		Free
<a href="#">Initial Closure Procedure</a>	Website		Free
<a href="#">Guidance for osteopathic educational institutions and students on student fitness to practise</a>	Website		Free
<a href="#">Guidance for osteopathic educational institutions and students on students with a disability or health impairment.</a>	Website		Free
<a href="#">Guidance for Screeners and Screeners' report template</a>	Website		Free
<a href="#">Guidance on the quality of recognised osteopathy training courses for existing providers and those wishing to</a>	Website		Free

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<a href="#">have a course recognised by the GOsC</a>			
<a href="#">Guidance for osteopaths – including COVID-19 infection control guidance</a>	Website		Free
Guidance on the arrangements and procedure for restoration hearings	Website		Free
Hearings and Sanctions Guidance	Website		Free
<a href="#">Interim Remote Hearings Protocol</a>	Website		Free
<a href="#">The Osteopath magazine</a>	PDF copy freely available on website for back catalogue		Free
Professional Conduct Committee Interim Practice Note	Website		Free
<a href="#">Press releases and news stories</a>	Website		Free
<a href="#">GOsC research</a>	Website		Free
Rule 19 Cancellation of a Hearing Practice Note	Website		Free
<a href="#">Standard Directions for the progression of cases from referral by an</a>	Website		Free

## General Osteopathic Council Publication Scheme

<a href="#">Investigating Committee to a final hearing before a Professional Conduct Committee</a>			
<a href="#">Surveys and statistics</a>	Website		Free
<a href="#">Threshold Criteria for Unacceptable Professional Conduct</a>	Website		Free
<a href="#">Verification and assurance guidance</a>	Website		Free