Education Committee 13 June 2012 Professional Standards Department Report

Classification	Public
Purpose	To note
Issues	This paper reports on the work undertaken by the Professional Standards department and any matters arising since the last report to the Education Committee dated 14 March 2012.
Recommendation	To note the Professional Standards Department report.
Financial & Resourcing Implications	None arising directly from this paper.
Equality & Diversity Implications	None arising from this paper.
Communications Implications	External stakeholder meetings are important to learn from and to share progress with other organisations to inform our own development work.

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Background

1. This paper reports on the work undertaken by the Professional Standards Department and any matters arising since the last report to the Education Committee dated 14 March 2012.

Discussion

Patients and the public

- 2. On 2 April 2012, the Head of Professional Standards attended a meeting hosted by the MacMillan Cancer Support for the health professional regulators to explore the Macmillan values-based standard. This explored how the standard can be used to support regulation through the development of best practice frameworks which can bring about behavioural change and improve the patient experience through dignity and respect, therefore enabling staff to realise their vocation. It was hoped that the approach pioneered by the Macmillan Cancer Support of developing standards using the patient narrative, could be piloted with the support of the regulators. This was also an innovative and apparently effective way of developing professional standards.
- 3. On 12 June 2012 an Osteopathic Patient Focus Group is due to be held, facilitated by KPMG to feed into the Evaluation and Impact Assessment of our Revalidation Pilot.

Other regulators

- 4. The Head of Professional Standards and / or the Professional Standards Manager have attended a number of meetings with the Nursing and Midwifery Council (NMC) since the last Education Committee meeting. The first was on 23 March 2012 with Kate Peel, the new Head of Revalidation, to explore the thinking of the GOsC around revalidation. On 23 April 2012 a meeting was held with Rita Newland, Director of Education at the NMC, to discuss Quality Assurance and particularly to explore approaches with regards to the three institutions offering both osteopathy and nursing and midwifery undergraduate courses. On 29 May 2012, a meeting was held with Jan Goldsmith, Associate Director Standards, to discuss the NMC revision of standards to better support its core functions. We were able to share our experience with the development of the Osteopathic Practice Standards in consolidating the Standard of Proficiency and Code of Practice, the consultation exercise and our extensive implementation programme.
- 5. On 21 March 2012 the Head of Professional Standards attended a Council for Healthcare Regulatory Excellence (CHRE) lunchtime seminar on the effectiveness

of regulation in social work – a PhD thesis by Dr Lel Meleyal. The research was interesting in terms of the perception of regulation being about fitness to practise and the impact of regulation on the behaviour of registrants. We will return again to some of these issues at a later Committee meeting.

- 6. On 27 March 2012, the Head of Professional Standards attended an Education Event hosted by the General Medical Council (GMC) to discuss issues including: health and disability among students and trainees, generic outcomes for specialty training and the GMC's approach to quality assurance from another regulator's perspective. The discussion will help to inform thinking around our own policy options.
- 7. On 4 May 2012, the Head of Professional Standards, the Chief Executive and Registrar and the Communications Manager met with Stiofan MacSuibhne and Rachel Portelli of the Australian and New Zealand Council to discuss developments in regulation both in New Zealand, Australia and the UK.
- 8. On 18 May 2012 the GOsC hosted and chaired a Revalidation Inter-regulatory Meeting. Key presentations were provided by the General Optical Council about their costs / benefits analysis of their enhanced Continuing Education and Training (CET) scheme and also the General Chiropractic Council who provided a presentation and discussion about their revised revalidation scheme. All participants also provided a general update about their progress on revalidation. These meetings are useful to gauge the progress of the sector on revalidation and continuing fitness to practise.

Osteopathic Educational Institutions (OEIs)

- 9. On 10 April 2012 the Head of Professional Standards attended a meeting with the Chair of the Education Committee and the Chair of the Council of Osteopathic Educational Institutions to discuss the agenda for the forthcoming quarterly meeting between the GOsC and the Osteopathic Educational Institutions.
- 10. The quarterly GOsC / OEI meeting was held on 15 May 2012.

Osteopaths

11. On 29 April, 12 May and 26 May 2012 the GOsC held weekend Regional Conferences in Edinburgh, Bristol and Bromsgrove respectively. As part of the wide ranging agenda including presentations about the adverse events research studies and a session on communicating risk, the Head of Professional Standards or the Professional Standards Manager gave a presentation with an update on the Revalidation Pilot and the key issues in the CPD Review as part of an

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interactive discussion. All attendees were invited to share their written comments during the discussion as well as contribute to the debate.

12. The Revalidation Pilot Assessors Training days took place on 11 and 12 May 2012 led by Caitrian Guthrie, Simeon London and the Head of Professional Standards.

Osteopathy Special interest Groups/postgraduate education providers

- 13. The Professional Standards Manager and the Chief Executive and Registrar have met with a number of osteopathy special interest groups and postgraduate education providers to discuss the Osteopathic Practice Standards (OPS), the CPD Review and the development of the profession. These included the Osteopathic Sports Care Association (16 March), Rollin E Becker Institute (19 March), The Sutherland Society (21 March) and The Perrin Clinic (28 March). The Regulation Manager and the Chief Executive have also met with the Osteopathic Pelvic, Respiratory & Abdominal Association (13 March), the Society for Osteopaths in Animal Practice (22 March), the Institute of Classical Osteopathy (5 April), Sutherland Cranial College (16 April) and the Foundation for Paediatric Osteopathy (18 April). Further information is provided in the OPS Implementation paper at Item 7.
- 14. On 10 May 2012, the Chief Executive and Registrar, the Head of Policy and Communications and the Head of Professional Standards met with the newly formed Osteopathic Alliance to discuss a range of matters including revalidation and CPD.
- 15. On 16 May 2012, the Professional Standards Officer attended the UKIPG CPD forum. There were presentations from the Institute of Physics, the Association of Chartered Certified Accountants and the GDC. There were also useful discussions on the increasing use of e-learning tools for CPD, and the effect that the recession has had if any, on the respective forum members.

GOsC Assessors

16. On 14 and 15 April, the Professional Standards Manager supported a two-day weekend training event organised by the Quality Assurance Agency for Higher Education (QAA) for the newly appointed GOsC Review Visitors and presented on changes to the OPS.

Other

17. On 23 May 2012, the Head of Professional Standards, Head of Registration and MIS and the Professional Standards Manager attended a meeting with Andrew

Woodward of the Centre for Workforce Intelligence. The Centre for Workforce Intelligence is an organisation looking at the modelling of the healthcare workforce in 10 or 20 years from now. We made them aware of osteopathy and the data that we hold and the relationship to the Any Qualified Provider Agenda.

- 18. On 15 March 2012, the Head of Professional Standards attended an interregulatory meeting organised by the NHS Institute for Innovation & Improvement about the links between clinical leadership and professional regulation. The meeting enabled the regulators to report progress in terms of implementing the Clinical Leadership Framework within their standards. There was general agreement about the importance of clinical leadership to professional practice. However, there was less agreement about the role of the regulator and the role of the professional organisations within this. This was followed up by a further meeting on 30 April 2012 with Jeremy Crabbe from the NHS Institute for Innovation and Improvement, Marina Urquhart-Pullen of the BOA and the Chief Executive and Registrar and the Head of Professional Standards to discuss a clinical leadership framework to share case studies of work being undertaken within other professions on these issues. The BOA is interested to see how this work develops and their role within it.
- 19. From the 30 April we welcomed a new member of staff to the Professional Standards department. Joanne Phillips will be part of a job share of the Professional Standards Administrator role, shared with Monika Obara. Monika will work from Monday to Wednesday and Joanne from Thursday to Friday. Joanne has a background in the regulation of the legal profession and is a valuable asset to the department.

Project updates

20. All other project updates are provided elsewhere on this agenda.

Recommendation

21. To note the Professional Standards Department report.