



Council
6 November 2014
Six month Registration Report

Classification Public

Purpose For noting

Issue This paper provides an update of registration activity covering the six month period from 1 April 2014 to 30 September 2014.

Recommendations To note the content of the report.

Financial and resourcing implications None

Equality and diversity implications None

Communications implications None

Annexes None

Author Matthew Redford

Background

1. This sixth regular registration report to Council provides detailed information about the statistics and activities which have been undertaken within the Registration team and covers the six months from 1 April 2014 to 30 September 2014.

Registration activities

Student and Registrant information

2. In the reporting period a number of new graduates began to join the Register having gained their recognised qualifications from the osteopathic educational institutions. This tends to result in a spike of new entrants to the Register in the reporting period.
3. Between November 2014 and January 2015, the Registration team, with the assistance of the Web Manager, will be conducting a survey of the 2014 graduates who join the Register. The purpose is to obtain feedback about our performance in terms of efficiency, effectiveness and customer service.
4. We will report the findings of this survey to the Education and Registration Standards Committee at its March 2015 meeting with the results coming to Council as part of the next six month registration report.
5. In addition, during the reporting period the registration team processed a significant number of registration renewals as c. 85% of the existing register base renew between April and September annually.

Registration data

Entrants to the Register

| | |
|------------------------------------------|-----|
| Total number of entrants to the Register | 228 |
|------------------------------------------|-----|

of which

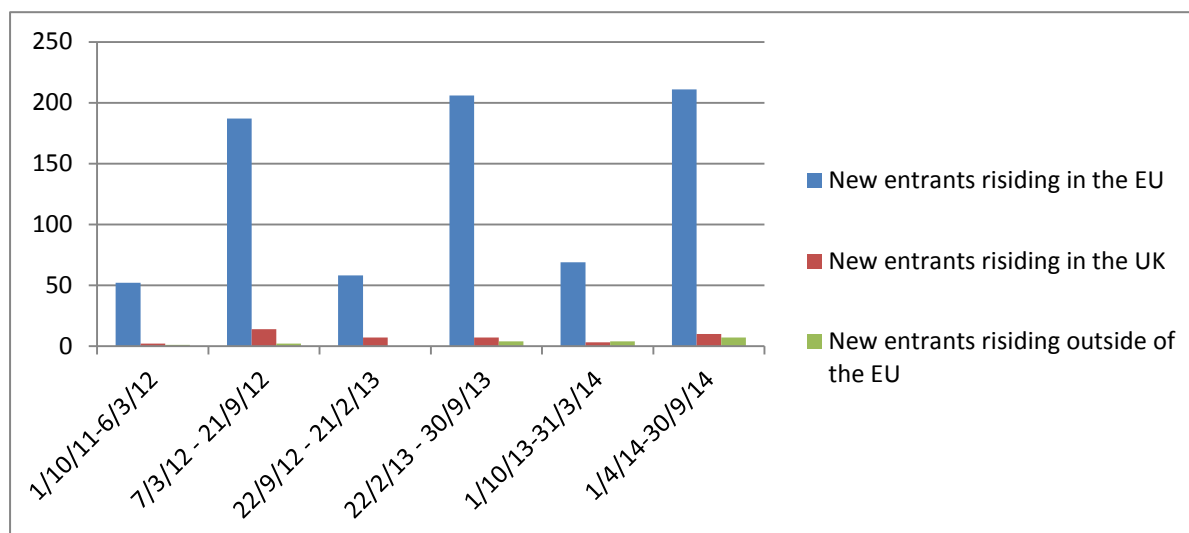
| | |
|------------------------------|-----|
| First time applications | 212 |
| Restorations to the Register | 16 |
| New powers applications | 0 |

of which

| | |
|------------------------------------------|-----|
| Number of registrants residing in the UK | 211 |
|------------------------------------------|-----|

| | |
|--------------------------------------------------|----|
| Number of registrants residing in the EU | 10 |
| Number of registrants residing outside of the EU | 7 |

6. The graph below represents the number of new entrants to the Register since the Executive started reporting registration statistics to Council in October 2011.



7. The trend of registration applications spiking between April and September is unlikely to change in the future, and because of this the registration team have well defined processes in place to accommodate this known bulge in activity.

Performance against service targets

8. The service level agreement for registering a new applicant, from receipt of a completed application, is 5 working days for UK applicants and 120 days for overseas applicants.
9. Performance against the targets in the reporting period was:
- UK graduates/restorations: median time 1 day
 - EU applicant(s): median time 32 days
 - There were no Non-EU applicants in the reporting period.

Current applications in process

| | |
|-----------------------------------------|----|
| UK applications to the Register | 57 |
| Non-UK applications to the Register | 5 |
| New powers applications to the Register | 0 |

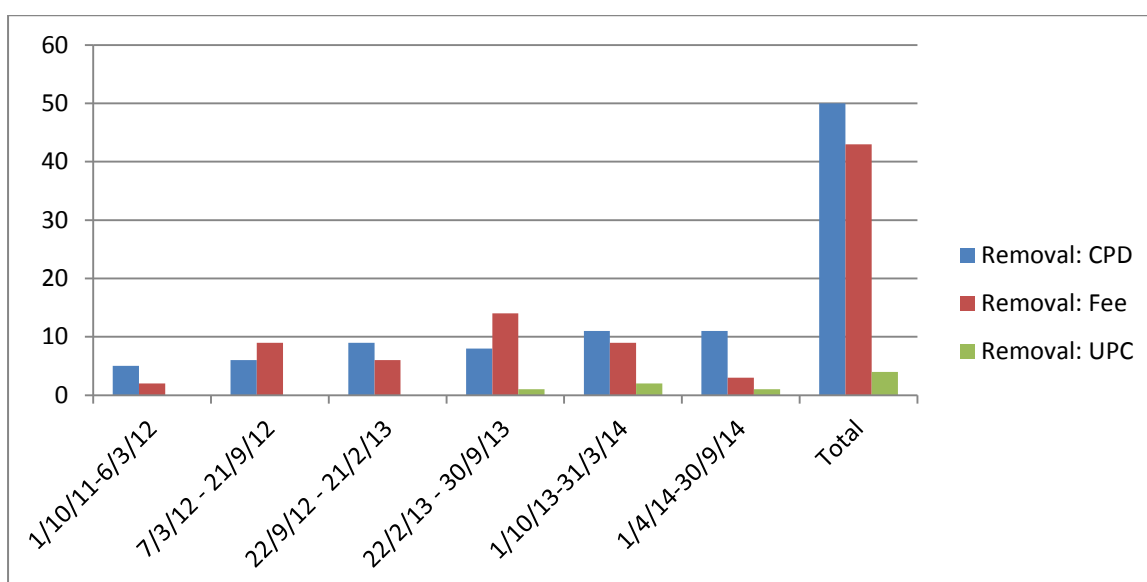
Removals from the Register

| | |
|--------------------------------------------------------------------------|----|
| Total number of removals (excluding resignations, retirements and death) | 15 |
|--------------------------------------------------------------------------|----|

of which, those removed for

| | |
|-----------------------------------|----|
| Non-compliance with CPD | 11 |
| Non-payment of fee | 3 |
| Unacceptable professional conduct | 1 |

10. Since the reporting of statistics to Council began, 97 registrants have been removed from the Register. Over the three year period, there have been a greater number of registrants removed for non-compliance with the CPD scheme than removed for non-payment of fees.



11. The Education and Registration Standards Committee previously asked for additional information to be made available in this area around the demographics of those individuals being removed. The purpose was to identify whether there are any underlying trends the Executive and Council need to take into account.
12. The data below sub-analyses the removal from the Register data into different categories including age and gender.

Age

13. Of those registrants removed from the Register, 85% (82 registrants) are below the age of 50, of which 66% (54 registrants) are below the age of 40. The age range per reason for removal is set out in the table below.

| Age range | Number of registrants | Removed for fee non-payment | Removed for CPD non-compliance | Removed under FtP proceedings |
|------------------|------------------------------|------------------------------------|---------------------------------------|--------------------------------------|
| 20-29 | 20 | 11 | 9 | 0 |
| 30-39 | 34 | 14 | 20 | 0 |
| 40-49 | 28 | 15 | 10 | 3 |
| 50-59 | 12 | 4 | 7 | 1 |
| 60-69 | 2 | 1 | 1 | 0 |
| 70-79 | 1 | 0 | 1 | 0 |
| Total | 97 | 45 | 48 | 4 |

Gender

14. The total number of registrants removed from the Register since reporting of statistics to Council began in October 2011, indicates that there is practically a 50:50 split between male and female registrants removed from the Register.
15. It is interesting to note that based on the statistics, female registrants are more likely to be removed for non-payment of the registration fee, whereas male registrants are more likely to be removed for non-compliance with the CPD scheme, although it is recognised that the numbers involved are too small to make a conclusive statement.

| Gender | Number of registrants | Removed for fee non-payment | Removed for CPD non-compliance | Removed under FtP proceedings |
|---------------|------------------------------|------------------------------------|---------------------------------------|--------------------------------------|
| Male | 49 (50.5%) | 18 | 27 | 4 |
| Female | 48 (49.5%) | 27 | 21 | 0 |
| Total | 97 | 45 | 48 | 4 |

Reasons for resignations

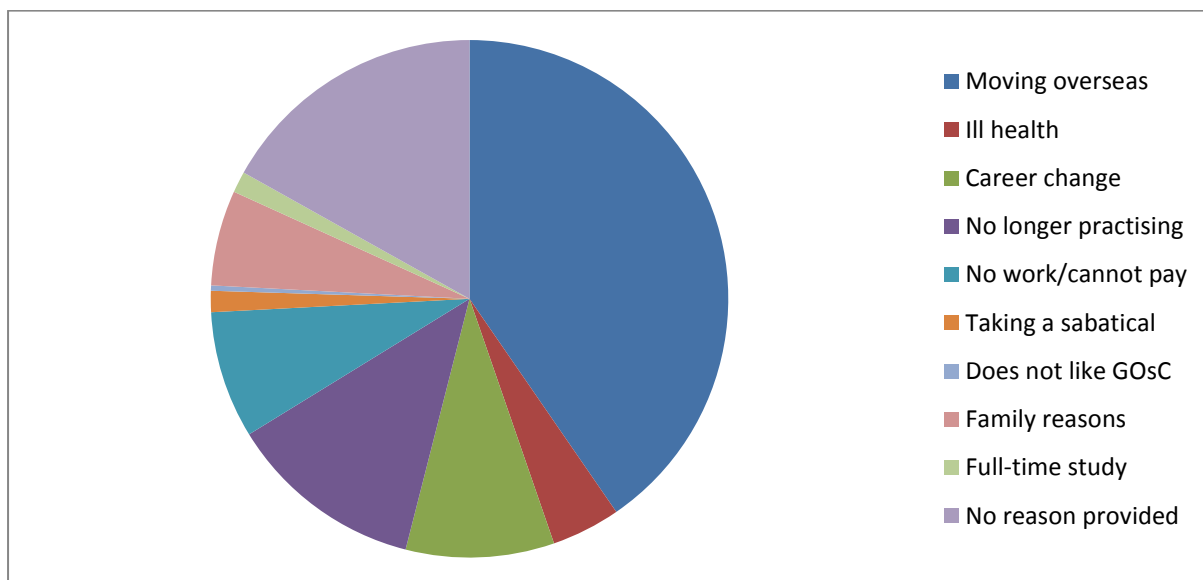
| | |
|------------------------------|----|
| Total number of resignations | 70 |
|------------------------------|----|

of which, the reasons cited were

| | |
|-----------------|----|
| Moving overseas | 23 |
| Ill health | 4 |
| Career change | 8 |

| | |
|-----------------------------------------------------|----|
| No longer practising | 19 |
| No work/cannot afford fee/meet renewal requirements | 6 |
| Taking a sabbatical | 0 |
| Family reasons | 5 |
| Full-time study | 0 |
| No reason provided | 5 |

16. The graph below represents the reasons provided by registrants for their resignation from the Register since statistics were reported to Council.



Registration refusals

| | |
|---------------------------------------------------------------------|---|
| Number of registration appeals carried forward from previous report | 1 |
| Number of new registration appeals lodged | 0 |

of which

| | |
|-----------------------------|---|
| Decision to refuse upheld | 1 |
| Decision to refuse reversed | 0 |
| Appeal withdrawn | 0 |
| To be heard | 0 |

Non-practising registrants

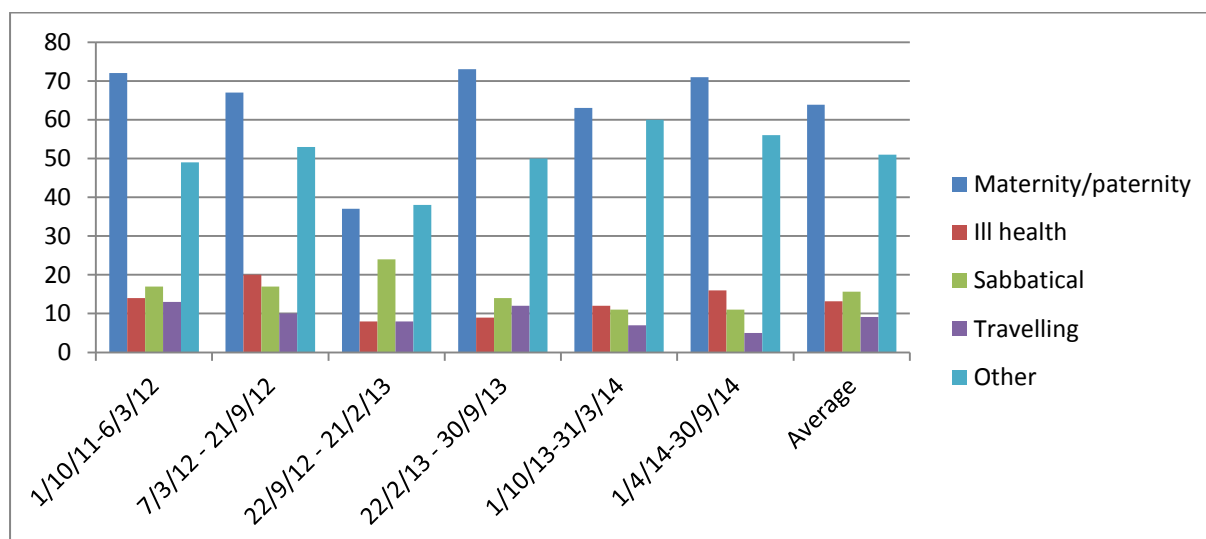
| | |
|--------------------------------------------------------------|-----|
| Total number of registrants who are listed as non-practising | 159 |
|--------------------------------------------------------------|-----|

of which

| | |
|---------------------|----|
| Maternity/paternity | 71 |
| Ill health | 16 |
| Sabbatical | 11 |
| Travelling | 5 |
| Other* | 56 |

*Other includes: studying; not being able to find work; relocation of home/work premises; circumstances around the loss of a spouse/parent/child; acting as a carer; research; and pursuing other careers.

17. Based on the statistics reported to Council since October 2011, at any one time GOsC has on average 153 registrants who are out of clinical contact with patients. The main reason for registrants to be listed as 'non-practising' is because of maternity leave.

*Return to practice*

| | |
|----------------------------------------------------------------------------------------------------------------|----|
| Total number of non-practising registrants who have returned to practice at any point in this reporting period | 48 |
| Of which, number who went through return to practice self-assessment | 8 |

Recommendation: To note the content of this report.