



**Council
12 November 2015
Registration Report**

Classification	Public
Purpose	For noting
Issue	This paper provides an update of registration activity covering the six month period from 1 April 2015 - 30 September 2015.
Recommendations	To note the content of the report.
Financial and resourcing implications	None
Equality and diversity implications	None
Communications implications	None
Annexes	None
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Background

1. The eighth regular registration report to Council provides detailed information about the statistics and activities which have been undertaken within the Registration team and covers the six months from 1 April 2015 and 30 September 2015.

Registration activities

Performance against service targets

2. The service level agreement for registering a new applicant, from receipt of a completed application, is five working days for UK applicants and 90 days for overseas applicants.
3. Performance against the targets in the reporting period was:
 - a. UK graduates/restorations: median time one day
 - b. EU applicants: median time 58 days (three applications)
 - c. Non-EU applicants: there was one non-EU application which took 79 days.

Registration data

4. In the reporting period the Register, for the first time in its history, exceeded 5,000 registered osteopaths. At the end of September 2015, the Register contained 5,101 osteopaths.
5. Just prior to the reporting period the re-platforming of the GOsC websites was completed. The project had the purpose of improving the functionality and usability of our online services.
6. As at the end of September 2,925 registrants have renewed their registration online, which is 62% of the total number of registrants due to renew in this period. Historically, only c. 30% of the register renewed their registration online. This is a significant step forward and we will continue to do more to drive upwards the amount of registration renewals completed online.
7. Feedback from registrants has been very positive with just a few minor teething problems with the new online system being quickly resolved. In addition, the Registration team have benefited from the enhanced systems which have led to back office efficiency as the online renewal tool synchronises with the management database via a download mechanism each morning.
8. Previously renewal forms completed online by registrants were then manually updated in the management database by the Registration team.

Entrants to the Register

Total number of entrants to the Register	259
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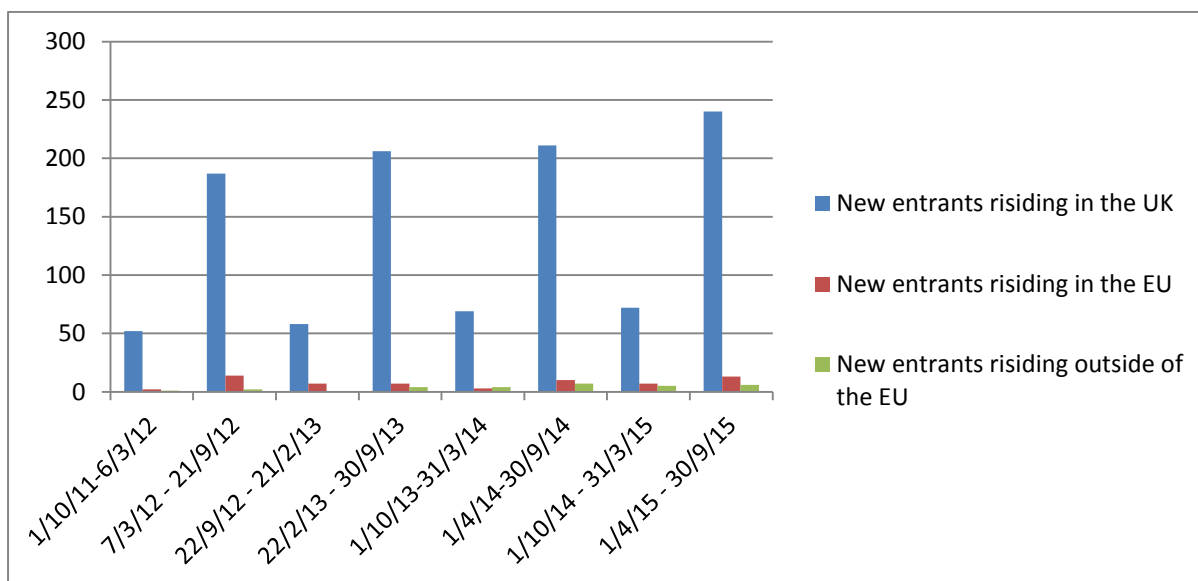
of which

First time applications	244
Restorations to the Register	15

of which

Number of registrants residing in the UK	240
Number of registrants residing in the EU	13
Number of registrants residing outside of the EU	6

9. The graph below represents the number of new entrants to the Register, and where they initial resided, since the Executive started reporting registration statistics to Council in October 2011.



10. The trend of registration applications spiking between April and September will not change in the future, and because of this, the registration team have well defined processes in place to accommodate this known bulge in activity.

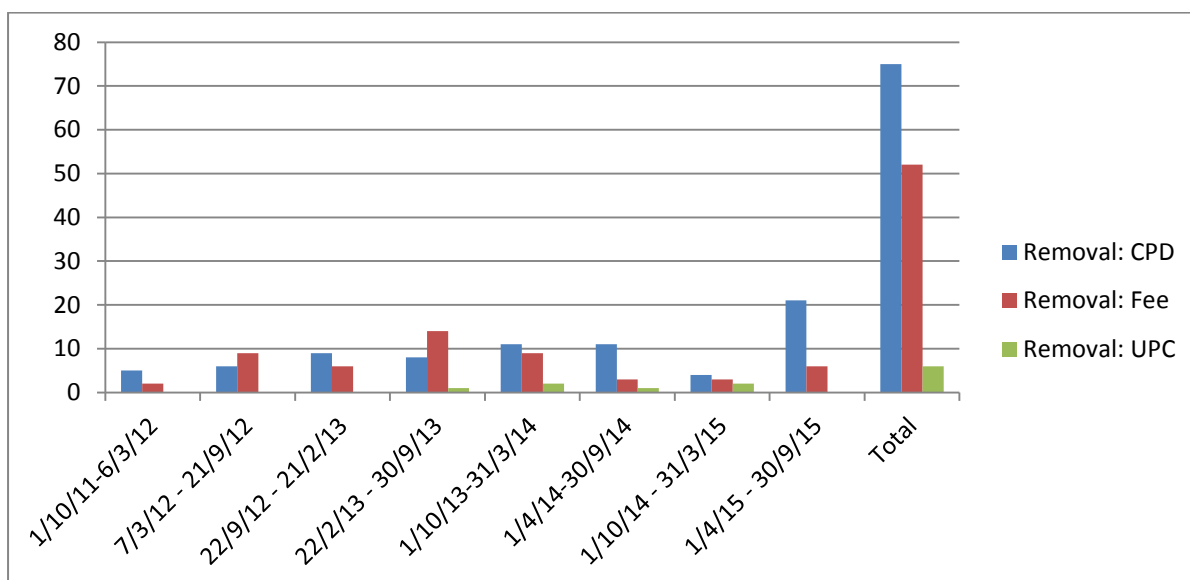
Removals from the Register

Total number of removals (excluding resignations, retirements and death)	27
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of which, those removed for

Non-compliance with CPD	21
Non-payment of fee	6
Unacceptable professional conduct	0

11. Since the reporting of statistics to Council began, 133 registrants have been removed from the Register, with the majority removed for non-compliance with the CPD scheme rather than removed for non-payment of the registration fee.



12. The data below sub-analyses the removal from the Register data into different categories including age and gender.

Age

13. Of those registrants removed from the Register, 95% (126 registrants) are below the age of 50, of which 87% (110 registrants) are below the age of 40. The age range per reason for removal is set out in the table below.

Age range	Number of registrants	Removed for fee non-payment	Removed for CPD non-compliance	Removed under FtP proceedings
20-29	25	13	12	0

30-39	48	19	29	0
40-49	37	17	17	3
50-59	16	4	10	2
60-69	5	1	3	1
70-79	2	0	2	0
Total	133	54	73	6

Gender

14. The total number of registrants removed from the Register since reporting of statistics to Council began in October 2011, indicates a 53:47 split between female to male registrants removed from the Register.
15. Regardless of gender, removal for non-compliance with the CPD requirements outweighs removal for non-payment of the registration fee.

Gender	Number of registrants	Removed for fee non-payment	Removed for CPD non-compliance	Removed under FtP proceedings
Male	62 (47%)	21	35	6
Female	71 (53%)	33	38	0
Total	133	54	73	6

Reasons for resignations

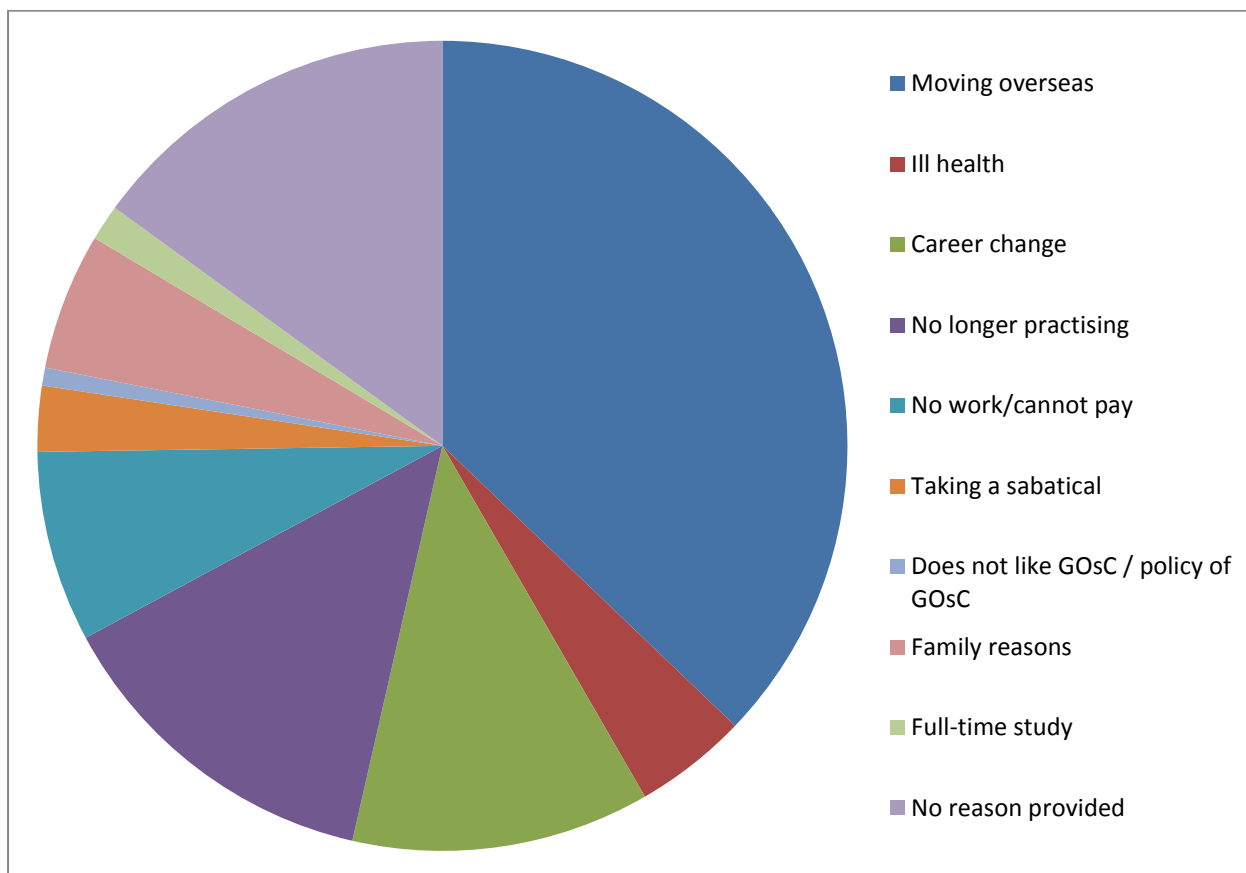
Total number of resignations	74
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of which, the reasons cited were

Moving overseas	22
Ill health	6
Career change	18
No longer practising	6
No work/cannot afford fee/meet renewal requirements	5

Taking a sabbatical	6
Family reasons	2
Full-time study	1
Does not like GOsC / agree with policy	2
No reason provided	6

16. The graph below represents the reasons provided by registrants for their resignation from the Register since statistics were reported to Council.



Registration refusals

Number of registration appeals carried forward from previous report	0
Number of new registration appeals lodged	0

Non-practising registrants

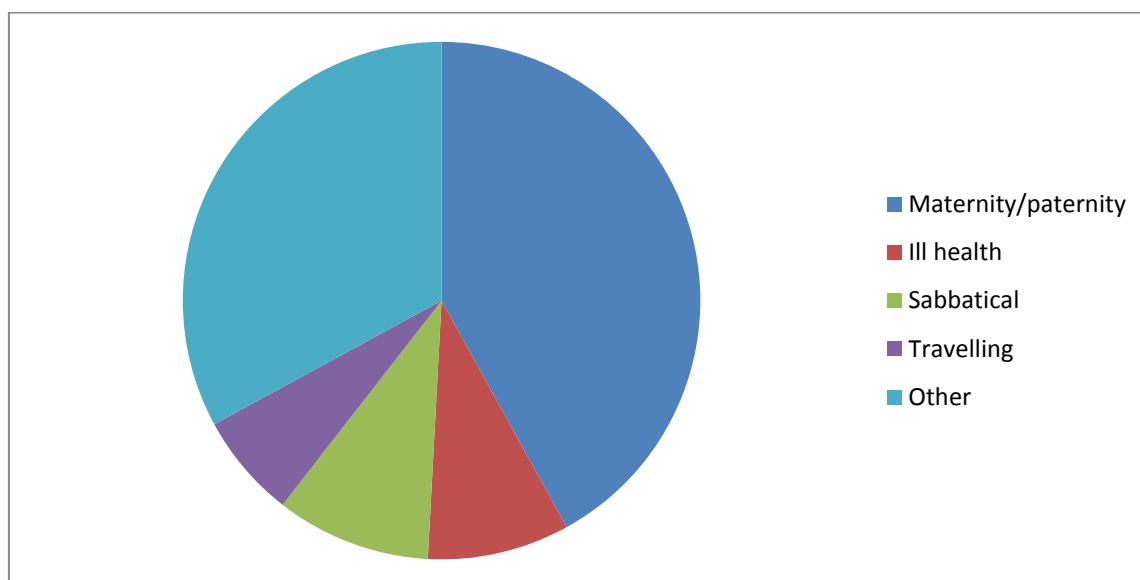
Total number of registrants who are listed as non-practising	162
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of which

Maternity/paternity	71
Ill health	16
Sabbatical	13
Travelling	6
Other*	56

*Other includes: studying; not being able to find work; relocation of home/work premises; circumstances around the loss of a spouse/parent/child; acting as a carer; research; and pursuing other careers.

17. Based on the statistics reported to Council since October 2011, at any one time GOsC has on average 155 registrants who are out of clinical contact with patients. The main reason for registrants to be listed as 'non-practising' is because of maternity leave.

*Future activity*

18. The following activities will be undertaken in the next reporting period (1 October 2015 - 30 March 2016) and subject to report to Council.

- *EU Directive 2005/36/EU*: The Directive comes into effect from January 2016. The main impact on GOsC is that alerts (primarily fitness to practise

decisions) have to be submitted through the IMI system within three days of the decision taking effect. A paper was presented to the Education and Registration Standards Committee and Osteopathic Practice Committee in October. The paper can be made available to members of Council on request.

- *New registrants' survey:* a survey of all new registrants who joined the Register in 2015 will commence in November 2015. The results of the survey will help inform any improvements to the registration process and/or how we communicate with new registrants.
- *Student presentations:* the Head of Communications and Policy and Head of Registration and Resources will commence another round of student presentations from January 2016.

Registration activity undertaken within the Professional Standards team

Registrant CPD Audits

19. The Business Plans 2014-15 and 2015-16 include commitments for Continuing Professional Development (CPD) auditing activity of:

- 20% of CPD Annual Summary Forms [submitted] each month to support registrants to meet existing standards and to identify areas of good practice and development.
- 2% of CPD Record Folders [submitted] each year to support registrants to meet existing standards and to identify areas of good practice and areas of development.

CPD Annual Summary Form Audits: April 2015 - 30 September 2015

20. It was previously reported to Council that there was a backlog on the 2014-15 CPD Annual Summary Form auditing process. This backlog has now been cleared and work is underway on the 2015-16 audit activity.

CPD Record Folder Audits: April 2015 - 30 September 2015

21. CPD Record Folder audits are undertaken in batches throughout the year. During the reporting period the team have been undertaking audits and this work is ahead of schedule.

22. The first batch of CPD audits is reported below. A further 70 folders were requested at the end of August 2015 with a submission response date of 30 September. The next registration report will outline this activity.

CPD Record Folders requested	34
CPD Record Folders audited and acceptable	26

CPD Record Folders audited and request for further information*	6
CPD Record Folder audit request deferred to 2015-16	2
Total number of CPD Record Folders audited	34

* NB: Further information was provided by the registrants and the CPD Record Folders were found to be acceptable.

Return to practice activity

23. We offer a return to practice process to all applicants who have been away from UK practice for two years or more to support their transition back to practice. This process involves a self-assessment activity, which may then be followed by a meeting with two trained Return to Practice Reviewers.

Total number of applicants who went through the Return to Practice self-assessment process	9
Of which, the number who also undertook a Return to Practice review	5

International Registration Assessment activity

24. Internationally qualified applicant or applicants without a UK 'recognised qualification' are required to undertake a three stage process to enable their qualification to be 'recognised' and to enable them to be registered with the GOsC (subject to other requirements such as good health, good character, payment of a fee and having appropriate insurance in place). Applicants with EU rights may not need to complete all three stages in appropriate circumstances.

25. A total of 18 registration assessments were completed in the reporting period. During the reporting period, three applicants were found to be eligible to register with the GOsC.

Number of Non-UK Review of Qualifications	12
Number of Further Evidence of Practice Questionnaires	3
Number of Assessments of Clinical Performance	3

Recommendation: To note the content of this report.