# Regulation Department Report to Council 1 July 2014 to 30 September 2014

# Please note all figures in red relate to 2013-14

## Efficiency

Receipt

	Q1	Q2	Q3	Q4
Numbers of complaints received				
Informal	28	22		
	28	15	19	24
Formal	15	9		
	12	6	10	6

Performance against KPIs (median – receipt to decision in weeks)				
Screened (3 weeks)	1	2		
	1	1	1	0.5
IC decisions (17 weeks)	10.5	14		
	15	15	23.5	16
PCC decisions (52 weeks)	55	47		
	47	47	60	40
HC decisions (52 weeks)	46.5	0		
	-	-	-	-

Effectiveness					
	Q1	Q2	Q3	Q4	
Investigating Committee					
Total cases considered	8	18			
	5	13	8	9	
No case to answer	1	12			
	2	4	1	1	
Referred to PCC	3	2			
	3	7	7	8	
Referred to HC	2	See			
	0	below	0	0	
		2			
Referred to PCC and HC	-	1	-	-	
Adjournment	2	2			
	-	-	-	-	
IC view on Rule 19	-	1			

ScreenedInvestigating Committee(3 weeks)(17 weeks)

Professional Conduct Committee (not including Rule 8 decisions)					
Total cases considered	6	8			
	4	3	4	4	
Allegation not 'well founded'	3	3			
	2	2	2	1	
Admonished	1	0			
	1	0	0	0	
Conditions of Practice	0	0			
	0	0	1	3	
Suspension	0	2			
	0	0	0	0	
Removal	1	0			
	1	1	1	0	
Adjourned/Part heard	1	2			
	-	-	-	-	
Rule 19	-	1	-		

	Q1	Q2	Q3	Q4
Committee costs	£	£	£	£
IC meeting costs	14,836	16,010		
	15,197	21,973	13,819	25,076
PCC hearing costs	31,115	47,375		
	42,652	46,627	46,048	36,874
HC hearing costs	3,558	0		
	0	2,574	1,081	0

PCC Case preparation costs						
Total external fees	37,207	55,932				
	56,497	59,064	13,974	25,014		
Expert witness costs	10,201	5,400				
	15,439	8,062	10,409	2,793		
Witness expenses	595	1,151				
	333	739	427	52		

HC case preparation costs						
Total external fees	5,816	3,065				
	0	5,867	571	2,197		
Expert witness costs	0					
	0	0	0	722		
Witness expenses	0					
	0	0	0	0		

Protection of title prose
Total
Average per case

Investigating Committee				
Number of meetings	3	2		
	2	3	2	2
Total number of decisions	8	18		
	5	13	8	9
Mean number of decisions per meeting	2.6	9		
	2.5	4.5	4	4.5

Professional Conduct Committee				
Number of substantive hearings	6	8		
	4	3	3	3
Mean length of hearing (days)	3	2.6		
	2.75	2.5	6.33	4
Mean time PCC in camera to decide facts and	6.2	7		
allegation (hours)	5.3	6.5	15.9	6
Mean time PCC in camera to decide sanction	2.5	4.5		
(hours)	1.5	1	2	3.5



Final hearing (52 weeks)

Economy

С	ution costs			
	1,917 <mark>0</mark>	3,915 <mark>0</mark>	1,340	0
	1,917 <mark>0</mark>	3,915 <mark>0</mark>	0	0

#### **Regulation Department Report to Council** 1 July 2014 to 30 September 2014

#### Please note all figures in red relate to 2013-14

	Q1	Q2	Q3	Q4
Health Committee				
Number of substantive hearings	2	0		
	0	0	0	0
Mean length of hearing (days)	1.5	0		
	0	-	-	-
Mean time HC in camera to decide facts and	2	0		
allegation (hours)	-	-	-	-
Mean time HC in camera to decide sanction	1.5	0		
(hours)	-	-	-	-

Rule 8				
Number of Rule 8 hearings	1	0		
	0	-	-	-
Concluded with sanctions (admonishment)	1	0		
	0	-	-	-

	Q1	Q2	Q3	Q4
PCC Review Hearing				
Total cases considered	0	2		
	-	-	-	-
Conditions of Practice Order	0	1		
– Revoked	-	-	-	-
Conditions of Practice Order – Extended	-	1		

Health Committee				
Total cases considered	2	0		
	-	-	-	-
Conditions of Practice Order	2	0		
	-	-	-	-

Health Review Hearing			
Total Cases considered	-	0	
Conditions	-	0	

#### **New initiatives**

- practise process.
- introduced.
- Osteopathic Practice Committee.
- October 2014: Practice Committee. - Threshold criteria – public consultation commenced.

Protection of title				
Concerns received	16	9		
	5	6	5	12
Ceases and desist letters sent	10	2		
	1	4	3	1
Resolved	2	2		
	3	2	0	3
Prosecuting commenced	1	0		
	0	2	0	0

Interim Suspension Orders IC				
Applied for	3	3		
	5	1	4	3
Imposed	3	1		
	2	1	0	1
Undertaking	0	0		
	0	0	0	1

There have been 18 committee events taken place in this quarter. These events include substantive hearings, review hearings, ISO hearings, IC meetings, directions hearing and Registration appeals hearings.

Interim Suspension Orders PCC/HC				
Applied for	3	0		
	0	0	0	0
Imposed	3	0		
	-	-	-	-
Undertaking	0	0		
	-	-	-	-

Receipt	Screened	
•		

(3 weeks)

Investigating Committee (17 weeks)



• April 2014: new equality and diversity form introduced to capture information about the protected characteristics of registrants going through the fitness to • May 2014: draft Protection of Title Enforcement Policy approved for consultation. Practice notes on undertakings, evidence and expert witnesses • June 2014: Draft UPC threshold criteria produced and considered by • September 2014: New case review checklist developed - Complainant data. Paper on the information to be collected by GOsC about complainants, and draft questionnaire considered by Osteopathic

### **Regulation Department Report to Council** 1 July 2014 to 30 September 2014

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Receipt	Screene	d	Investigating Committee
	(3 week	s)	(17 weeks)

	Q1	Q2	Q3	Q4
Information Governance				
FOI requests received	5	1		
	0	1	2	1
Responded to within 20 days	3 <sup>2</sup>	1		
	0	1	2	1
DPA request received	1	0		
	0	0	0	0
Responded to within 40 days	1	0		
	0	-	-	-

	Q1	Q2	Q3	Q4
Indicators that case properly	brough	it and d	etermir	ned
Successful application r27(2) <sup>1</sup>	0	0		
	0	0	0	0
Successful application r27(6) <sup>3</sup>	1	0		
	0	0	0	1
Successful registrant appeal	0	0		
	0	0	0	0
Successful Judicial reviews	0	0		
	0	0	0	0
PSA s29 appeal	0	0		
	0	0	0	0
PSA learning points	2	0		
	1	2	0	1
Complaints	1	0		
	0	0	0	0

Protection of title				
Convictions secured	1	1		
	0	0	0	0

# Annex A to 6



Final hearing (52 weeks)

 <sup>&</sup>lt;sup>1</sup> GOsC (Professional Conduct Committee) (Procedure) Rules 2000 – application that alleged facts are insufficient to support the allegation.
<sup>2</sup> 1 Request deemed vexatious and not responded to. 1 request responded to in 21 working days, delay due to amount of documents needing redaction.
<sup>3</sup> GOsC (Professional Conduct Committee) (Procedure) Rules 2000 – application at the close of Council's case that no sufficient evidence has been adduced upon which the PCC could find the alleged facts proved.