



Efficiency

	Q1	Q2	Q3	Q4
Received complaints				
Informal	28	15	19	24
Formal	12	6	10	6

Performance against KPIs (median – receipt to decision in weeks)				
Screened (3 weeks)	1	1	1	0.5
IC decisions (17 weeks)	15	15	23.5	16
PCC decisions (56 weeks)	47	47	60	40
HC decisions (56 weeks)	n/a	n/a	n/a	n/a

Investigating Committee				
Number of meetings	2	3	2	2
Total number of decisions	5	13	8	9
Mean number of decisions per meetings	2.5	4.5	4	4.5

Professional Conduct Committee				
Number of substantive hearings	4	3	3	3
Mean length of hearing (days)	2.75	2.5	6.33	4
Mean time PCC in camera to decide facts and allegation (hrs)	5.3	6.5	15.9	6
Mean time PCC in camera to decide sanction (hrs)	1.5	1	2	3.5

Protection of Title				
Investigated	5	6	5	12
Ceases and desist letters sent	1	4	3	1
Resolved	3	2	0	3
Prosecuting	0	2	0	0

Information Governance				
FOI requests received	0	1	2	1
Responded to within 20 days	0	1	2	1
DPA request received	0	0	0	0
Responded to within 40 days	0	0	0	0

Effectiveness

	Q1	Q2	Q3	Q4
Investigating Committee				
Total cases considered	5	13	8	9
No case to answer	2	4	1	1
Referred to PCC	3	7	7	8
Referred to HC	0	2	0	0

Professional Conduct Committee				
Total cases considered	4	3	4	4
Allegation not 'well founded' ¹	2	2	2	1
Admonished	1	0	0	0
Conditions of Practice	0	0	1	3 ²
Suspension	0	0	0	0
Removal	1	1	1	0

Interim Suspension Orders – IC				
Applied for	5	1	4	3
Imposed	2	1	0	1
Undertaking	0	0	0	1

Protection of Title				
Convictions secured	0	0	0	0

Indicators that case properly brought and determined				
Successful application r27(2) ³	0	0	0	0
Successful application r27(6) ⁴	0	0	0	1
Successful registrant appeal	0	0	0	0
PSA s29 appeal	0	0	0	0
PSA learning points	1	2	0	1
Complaints	0	0	0	0

Economy

	Q1	Q2	Q3	Q4
Committee costs	£	£	£	£
IC meeting costs	15,197	21,973	13,819	25,076
PCC hearing costs	42,652	46,627	46,048	TBC
HC hearing costs	0	2,574	1,081	0

PCC case preparation costs				
Total external fees	56,497	59,064	13,974	25,014
Expert witness costs	15,439	8,062	10,409	TBC
Witness expenses	333	739	427	52

HC case preparation costs				
Total external fees	0	5,867	571	2,197
Expert witness costs	0	0	0	722
Witness expenses	0	0	0	0

Protection of title prosecution costs				
Total	0	0	1,340	0
Average per case	0	0	0	0

New initiatives

- In January 2014, new template for IC minutes introduced.
- In April 2014, new standard legal advice for IC introduced.
- From April 2014 a new equality and diversity form will request information about the protected characteristics of registrants going through the fitness to practise process.
- In May 2014, Council will be asked to approve a new Protection of Title Enforcement Policy, Practice notes on undertakings, evidence and expert witnesses.

¹ Question of judgment for the PCC

² 2 cases related to the same registrant

³ GOsC (Professional Conduct Committee) (Procedure) Rules 2000 – application that alleged facts are insufficient to support the allegation.

⁴ GOsC (Professional Conduct Committee) (Procedure) Rules 2000 – application at the close of Council's case that there no sufficient evidence has been adduced upon which the PCC could find the alleged facts proved.