



Please note all figures in red relate to 2013-14

Efficiency

	Q1	Q2	Q3	Q4
<b>Numbers of complaints received</b>				
Informal	28	15	19	24
	28	15	19	24
Formal	15	6	10	6
	12	6	10	6

<b>Performance against KPIs (median – receipt to decision in weeks)</b>				
Screened (3 weeks)	1	1	1	0.5
	1	1	1	0.5
IC decisions (17 weeks)	10.5	15	23.5	16
	15	15	23.5	16
PCC decisions (52 weeks)	55	47	60	40
	47	47	60	40
HC decisions (52 weeks)	46.5	-	-	-
	-	-	-	-

<b>Investigating Committee</b>				
Number of meetings	3 <sup>i</sup>	3	2	2
	2	3	2	2
Total number of decisions	8	13	8	9
	5	13	8	9
Mean number of decisions per meeting	2.6	4.5	4	4.5
	2.5	4.5	4	4.5

<b>Professional Conduct Committee</b>				
Number of substantive hearings	6	3	3	3
	4	3	3	3
Mean length of hearing (days)	3	2.5	6.33	4
	2.75	2.5	6.33	4
Mean time PCC in camera to decide facts and allegation (hours)	6.2	6.5	15.9	6
	5.3	6.5	15.9	6
Mean time PCC in camera to decide sanction (hours)	2.5	1	2	3.5
	1.5	1	2	3.5

Effectiveness

	Q1	Q2	Q3	Q4
<b>Investigating Committee</b>				
Total cases considered	8	13	8	9
	5	13	8	9
No case to answer	1	4	1	1
	2	4	1	1
Referred to PCC	3	7	7	8
	3	7	7	8
Referred to HC	2	2	0	0
	0	2	0	0
Adjournment	2	-	-	-
	-	-	-	-

<b>Professional Conduct Committee (not including Rule 8 decisions)</b>				
Total cases considered	6	3	4	4
	4	3	4	4
Allegation not 'well founded' <sup>1</sup>	3	2	2	1
	2	2	2	1
Admonished	1	0	0	0
	1	0	0	0
Conditions of Practice	0	0	1	3
	0	0	1	3
Suspension	0	0	0	0
	0	0	0	0
Removal	1	1	1	0
	1	1	1	0
Adjourned/Part heard	1	-	-	-
	-	-	-	-

<b>Health Committee</b>				
Total cases considered	2	-	-	-
	-	-	-	-
Conditions of Practice Order	2	-	-	-
	-	-	-	-

Economy

	Q1	Q2	Q3	Q4
<b>Committee costs</b>				
IC meeting costs	14,836	21,973	13,819	25,076
	15,197	21,973	13,819	25,076
PCC hearing costs	31,115	46,627	46,048	36,874
	42,652	46,627	46,048	36,874
HC hearing costs	3,558	2,574	1,081	0
	0	2,574	1,081	0

<b>PCC Case preparation costs</b>				
Total external fees	37,207	59,064	13,974	25,014
	56,497	59,064	13,974	25,014
Expert witness costs	10,201	8,062	10,409	2,793
	15,439	8,062	10,409	2,793
Witness expenses	595	739	427	52
	333	739	427	52

<b>HC case preparation costs</b>				
Total external fees	5,816	5,867	571	2,197
	0	5,867	571	2,197
Expert witness costs	0	0	0	722
	0	0	0	722
Witness expenses	0	0	0	0
	0	0	0	0

<b>Protection of title prosecution costs</b>				
Total	1,917	0	1,340	0
	0	0	1,340	0
Average per case	1,917	0	0	0
	0	0	0	0

<sup>1</sup> 1 IC meeting was an all member training day, however, 1 case matter was considered by a panel at the end of the training day, as this was an urgent matter.

Receipt

Screened  
(3 weeks)

Investigating Committee  
(17 weeks)

Final hearing  
(52 weeks)

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	Q1	Q2	Q3	Q4
<b>Health Committee</b>				
Number of substantive hearings	2 0	0	0	0
Mean length of hearing (days)	1.5 0	-	-	-
Mean time HC in camera to decide facts and allegation (hours)	2 -	-	-	-
Mean time HC in camera to decide sanction (hours)	1.5 -	-	-	-

	Q1	Q2	Q3	Q4
<b>Interim Suspension Orders IC</b>				
Applied for	3 5	1	4	3
Imposed	3 2	1	0	1
Undertaking	0 0	0	0	1

<b>New initiatives</b>	
• April 2014: new equality and diversity form introduced to capture information about the protected characteristics of registrants going through the fitness to practise process.	
• May 2014: draft Protection of Title Enforcement Policy approved for consultation. Practice notes on undertakings, evidence and expert witnesses introduced.	
• June 2014: Draft UPC threshold criteria produced and considered by Osteopathic Practice Committee.	

<b>Rule 8</b>				
Number of Rule 8 hearings	1 0	-	-	-
Concluded with sanctions (admonishment)	1 0	-	-	-

<b>Interim Suspension Orders PCC/HC</b>				
Applied for	3 0	0	0	0
Imposed	3 -	-	-	-
Undertaking	0 -	-	-	-

<b>Protection of title</b>				
Investigated	16 5	6	5	12
Ceases and desist letters sent	10 1	4	3	1
Resolved	2 3	2	0	3
Prosecuting	1 0	2	0	0

<b>Indicators that case properly brought and determined</b>				
Successful application r27(2) <sup>2</sup>	0 0	0	0	0
Successful application r27(6) <sup>3</sup>	1 0	0	0	1
Successful registrant appeal	0 0	0	0	0
Successful Judicial reviews	0 0	0	0	0
PSA s29 appeal	0 0	0	0	0
PSA learning points	2 1	2	0	1
Complaints	1 0	0	0	0

<b>Information Governance</b>				
FOI requests received	5 0	1	2	1
Responded to within 20 days	3 <sup>4</sup> 0	1	2	1
DPA request received	1 0	0	0	0
Responded to within 40 days	1 0	-	-	-

<b>Protection of title</b>				
Convictions secured	1 0	0	0	0

<sup>2</sup> GOsC (Professional Conduct Committee) (Procedure) Rules 2000 – application that alleged facts are insufficient to support the allegation.

<sup>3</sup> GOsC (Professional Conduct Committee) (Procedure) Rules 2000 – application at the close of Council's case that there no sufficient evidence has been adduced upon which the PCC could find the alleged facts proved.

<sup>4</sup> 1 Request deemed vexatious and not responded to. 1 request responded to in 21 working days, delay due to amount of documents needing redaction.

**Regulation Department Report to Council  
1 April 2014 to 30 June 2014**

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Receipt



Screened  
(3 weeks)



Investigating Committee  
(17 weeks)



Final hearing  
(52 weeks)