



Council
5 February 2015
Francis Report Action Plan update

Classification	Public
Purpose	For noting
Issue	This paper provides an update on progress against the Francis report Action Plan considered by Council in January 2014.
Recommendations	To note the content of the report.
Financial and resourcing implications	The cost of the activities identified are provided for within existing budgets.
Equality and diversity implications	None identified.
Communications implications	We will continue to communicate the significance of the Francis Report to our registrants and make public our response.
Annex	Francis Report action plan update.
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Background

1. In January 2014 Council considered a paper which set out a range of actions that the GOsC was taking in response to the recommendations of the Francis inquiry and the Government' response to that report.
2. The Action Plan set out a number of actions across broad themes, most of which were embedded within the 2014-15 Business Plan.
3. Over the course of the past year the Executive has been reviewing progress against these actions at regular programme board meetings.
4. This paper provides at the Annex a brief summary of progress across all of these areas to date.
5. The Executive will continue to work on the outstanding items over the course of the coming year with activities reflected in the Draft Business Plan considered by Council earlier on the agenda.

Recommendation: to note the content of the report.

Francis Report Action Plan update

Theme	Activity	Progress
Openness and candour	<ul style="list-style-type: none"> • Develop new guidance in relation to candour and reporting of errors. • Review indicative sanctions guidance to take account of duties relating to candour. 	<ul style="list-style-type: none"> • Joint statement developed in conjunction with other regulators and article published in <i>the osteopath</i> October 2014. • Patient focus group held in December 2014 and registrant focus group planned to inform development of guidance and/or learning materials for osteopaths. • Further work on Indicative Sanctions Guidance to follow. • Any amendment to standards to await overall review of OPS. • Discussions taking place with insurers on issues that may arise.
	Develop, consult and implement new policy on whistleblowing for the GOsC, incorporating any requirements arising from the Enterprise and Regulatory Reform Act 2013.	<ul style="list-style-type: none"> • New policy now in place and publicised via <i>the osteopath</i> and GOsC website.
	Support the development and implementation by NCOR and the profession of online reporting and learning tools for adverse events (ODG project).	<ul style="list-style-type: none"> • PILARS and PREOS websites (development supported financially by GOsC) now live. • NCOR and GOsC continue to promote their use.

Listening to patients	Continue to ensure patient input to our consultations and other work, including enlarging the Patient Partnership Group and establishing links with Healthwatch.	<ul style="list-style-type: none"> Continued use of PPG for focus groups and consultations throughout the year. New members recruited via Healthwatch and elsewhere. Public/patient surveys completed and will be reported to Council in May.
	Improve the reporting of fitness to practise cases and trends through a quarterly reporting dashboard, an expanded annual fitness to practise report and through analysis of complaint data.	<ul style="list-style-type: none"> New dashboard reporting continued all year. Common classification of complaints Report completed and presented to OPC. All parties agreed to data collection in 2014 for publication in 2015.
	Encourage the inclusion of enhanced mechanisms for considering complaints in the development of service standards for the osteopathic profession (ODG project).	<ul style="list-style-type: none"> Service standards drafted and consultation concluded January 2015. Further ODG work anticipated in 2015.
Accountability	Seek to work with systems regulators, relevant professional regulators and others on information sharing in relation to NHS-based osteopaths and dual-registered practitioners.	<ul style="list-style-type: none"> New information sharing agreements agreed in principle with 3 out of 4 system regulators. Discussions on dual registered practitioners held at Chief Executives' Steering Group. Discussions ongoing with NHS staff record.

	Prior to the enactment of new legislation, seek to meet a 12 month target for cases to be brought to a hearing.	<ul style="list-style-type: none"> • The GOsC continues to meet a target of a median of 12 months for cases to be brought to a hearing.
Education, training and professionalism	Continue to work with the osteopathic educational institutions to promote patient-centred care and professionalism.	<ul style="list-style-type: none"> • Seminar held with OEIs on patient engagement. • Work has continued on student professionalism data collection and discussion meetings with students. • Terms of Reference agreed for review of student/tutor boundary guidance to commence in 2015. • QA consultation due to take place winter/spring 2015.
	Implement a new framework for continuing fitness to practise within the osteopathic profession.	<ul style="list-style-type: none"> • Development work completed and consultation commenced January 2015.
	Support the development of a leadership programme for the osteopathic profession (ODG project)	<ul style="list-style-type: none"> • Leadership programme in conjunction with Open University planned to commence late spring 2015. • Financial support from GOsC agreed for programme.