



General
Osteopathic
Council

GOsC social media

Using our Facebook page: our policy

Introduction

We welcome all visitors to our [Facebook page](#) and hope that they find the page informative, useful and enjoyable. This policy explains what our visitors and fans can expect from our Facebook page and from us, and what we expect of them.

Aim of our Facebook page

The aim of our Facebook page is to:

- provide information to anyone with an interest in osteopathic care and our work;
- keep stakeholders (referred to as fans and visitors) up to date with new developments;
- enable our fans and visitors to contribute to our work through consultations, feedback and more.

What we will do

We will post items of news and information, links to further information that we think will be of interest and invitations to send us feedback and views. We welcome feedback and ideas and try to respond wherever possible. However, we are not able to respond individually to all the messages we receive.

Any responses that we do publish are correct at the time of posting. In some cases we may pass comments on to the relevant people within the GOsC.

We will remove any abusive comments and derogatory remarks to ensure that this page remains a pleasant, safe, positive and enjoyable place for all – see below 'What we expect of users'.

We will update and monitor this page during office hours (9.00 – 5.00, Monday to Friday).

What we expect of users

We expect users to behave with respect for us and for other page members. This includes not posting:

- derogatory or abusive comments;
- rude or aggressive posts;
- private information about anyone, including osteopaths and patients;

- insensitive, inappropriate or upsetting comments about individuals;
- discriminatory comments, content or links.

We will not tolerate any discrimination against anyone on the grounds of their race, colour, nationality, religion, ethnic or national origins, sexual orientation, disability or age.

We will remove any offending posts or comments. We will also remove any that:

- encourage illegal activity;
- infringe the intellectual property rights of others;
- are repetitive (spamming);
- advertise or promote products or services.

If such postings persist, we will report this behaviour to Facebook, which may result in a permanent ban from our page.

Queries about individual osteopaths should be sent to info@osteopathy.org.uk.

Further information and contacts

For further information about our work see our website at www.osteopathy.org.uk, email us on info@osteopathy.org.uk or use the contact form on our website at www.osteopathy.org.uk/contact-us/.

The small print

Our replies to queries should be considered correct at the time of posting. Responses given by other page members reflect their opinions and are not necessarily the view of the GOsC.

We reserve the right to remove content posted on our page at our discretion.

The Facebook website may occasionally be unavailable and we accept no responsibility for lack of service due to downtime.